

Kenmore by Aberfeldy,
Perthshire, Scotland, Perth And Kinross,
PH15 2HH,
United Kingdom

Phone:+44 (0) 1887 830555

Email: KenmoreClub@diamondresorts.com

Activities



Arrival Information

- Check In/out
 - 24 Hour Reception
 - **At Your Service (Optional):** Wake up and start your day in the most nutritious way with our [Good Morning Packs](#) delivered to your accommodation. Whether early birds or sleepy heads, our breakfast packs are sure to keep the whole family sunny side up all day long! Please order in advance.
 - **Check in time:** 16:00
 - **Check out time:** 10:00
 - Express Checkout
 - **Hospitality Pack:** Within your accommodations you will find a Diamond Resorts arrival hospitality pack consisting of tea bags, coffee and decaf sachets, sugar, salt and pepper, sweetener, and milk.
- Charges
 - **Facilities Charges** Wi-Fi: FREE (number of devices varies depending on room type). Leisure Centre (Gym, Indoor pool, Sauna and Steam Room): FREE for members (charge for non-members).
 - **Pet rules, charges and/or documentation:** Guests are not allowed pets at the resort. However, for a charge of £30 per dog (max. two per accommodation), members of THE Club® at Diamond Resorts are permitted to bring their pets.
- You Need To Know
 - **Prior to checking in: Anti-Social Behaviour:** Any anti-social behaviour that affects the family-friendly atmosphere of the resort will not be tolerated. Resort management reserves the right to refuse check in or terminate your stay were any guest(s) is displaying abusive or disruptive behaviour that could cause harm or a disturbance to other guests or staff including damage to the property or affecting the enjoyment of guests. In the event such action is taken, resort management will have no further liability or obligation to you and no refunds will be given.

Due to the nature of our resorts, please note that they are not suitable or recommended for stag/bachelor, hen/bachelorette or similar parties.

Hotel Guests Only: Bookings of five or more rooms are subject to the group booking terms and conditions. Full payment must be made 30 days prior to the arrival date. No cancellations or refunds are permitted once booked.

Children under 18 are not permitted to stay in the accommodation unless accompanied by a parent or guardian. All under 18s are included in the occupancy level for your apartment. **Under no circumstances can the maximum occupancy level be exceeded.**

Late Arrival: If you intend to arrive later than midnight on your arrival date please notify the resort as soon as possible or your reservation will be deemed as a 'no show' and may be cancelled.

All apartments are self-catering. Sofa beds will not be made up on arrival. Apartments are not cleaned daily during your stay - a cleaning schedule will be provided upon check in.

Additional Charges: Meals and other extras (incl. use of leisure facilities for Hotel Guests) are not included in the room price however they may be available to purchase at the resort.

Only registered guests are permitted to use the leisure facilities.

It's recommended you take out travel insurance for both domestic and international travel to cover you for any medical emergencies and/or loss incurred due to being unable to occupy your accommodation.

Special requests for specific apartment locations and views cannot be guaranteed. The hotel/resort will do try to accommodate your requests; however, they are based upon availability at the time of your apartment assignment at check-in.

Accessibility Requests: If you have any accessibility requirements or needs that you wish to discuss, please contact the property as soon as possible. Adapted units are assigned on a first come, first serve basis and are subject to availability.

The resort operates an on-going refurbishment programme. Refurbishments or building work may be taking place throughout the year. While the hotel/resort endeavours to keep noise and disruption to a minimum, there may be some disturbance. Some resort facilities may be withdrawn for routine maintenance or be subject to seasonal availability and provision of the facilities cannot be guaranteed. Please check the resort information page for any important notifications that may affect your stay.

The use of a car is essential at Kenmore.

Free Wi-Fi is available at the property.

If travelling on the A822 from Crieff, please do not follow your sat nav if it tells you to turn left in the Village of Amulree (signed for Glen Quaich). This road can be difficult to pass in icy conditions and it is possible to get stranded. Instead continue to the A826 signed for Aberfeldy then pick up the A827 to Kenmore. Once in Kenmore, the resort is first on the left over the bridge.

- **When checking in:** For Hotel Guests only, the resort requires a valid credit card to charge a **refundable security deposit** of £100 per apartment upon check in. For Members of THE Club[®] the deposit is £0.01. Your deposit will be refunded at the end of your stay upon inspection of your apartment(s) however please note the funds will only appear in your account once processed by your financial institution.

Upon check in all guests occupying the unit (incl. children) must present a valid form of ID along with confirmation of your reservation.

Resort / Hotel Details

- Management
 - **Resort Manager:** Alexa Moran
- Resort / Hotel Size
 - **Number of Accommodations:** 58
 - **Number of Floors:** Cottages
- E-mail
 - **Reservations Department:** KenmoreClub@diamondresorts.com
- Phone
 - **Rental Phone:** +44(0) 800 358 6991